



**Lady Reading Hospital (LRH)**  
Medical Teaching Institution (MTI)  
Peshawar  
Contact No: 091-9211927

### **BSDs For Services for IT Equipment's for FY 2025-2028**

**Note:** The prospective bidder is expected to examine the Bidding Documents carefully, including all Instructions, Terms & Conditions, and Specifications etc. Failure to furnish all information required by the Bidding documents or submission of a Bid not substantially responsive to the Bidding Documents in every respect would result in the rejection of the Bid.

Interested bidders are required to submit the Non-Refundable fees of **PKR Five thousand (5000)** only in the MCB Bank "LRH Receipts Account **No:0847608141003952**" prior to submission of Bids. (Separate Fee should be submitted with each tender). The Receipt must be attached with the submitted bid. If the receipt not found in bids, then the said bidder will be considering Disqualified.

- i. (Original receipt in financial bids)
- ii. (Copy of receipt in technical bids)

Manager Material Management  
LRH/MTI Peshawar

AD Legal  
LRH/MTI Peshawar

Network Administrator  
LRH/MTI Peshawar

System Engineer  
LRH/MTI Peshawar

Manager MIS  
LRH/MTI Peshawar

Deputy Director MIS  
LRH/MTI Peshawar

Finance Director  
LRH/MTI Peshawar

Associate Hospital Director  
LRH/MTI Peshawar

Nursing Director  
LRH/MTI Peshawar

Medical Director  
LRH-MTI Peshawar

Hospital Director  
LRH/MTI Peshawar

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## 1. INTRODUCTION:

Lady Reading Hospital-Medical Teaching Institution (LRH-MTI) Peshawar invites item wise sealed bids from the Manufacturer/Authorized Dealers for procurement of “**Services for IT Equipment FY 2025-2028**” for Hospital Open Competitive Bidding under rule 6(2) (b) “**Single Stage Two Envelope**” bidding procedures of Khyber Pakhtunkhwa Public Procurement Regulatory Authority (KPPRA) Rules 2014.

## 2. INSTRUCTIONS TO BIDDERS:

1. This Bidding procedure will be conducted in light of Khyber Pakhtunkhwa Public Procurement Regulatory Authority (KPPRA) Laws, Rules made there under along with Standard Bidding Documents.
2. Both Technical Bids and Financial Bids must be submitted in two separate sealed inner envelopes marked “1-Technical Bids” and “2-Financial Bids” which should be packed in one outer envelope.
3. The **technical bids** will be opened on      at **AM** in presence of the bidders/representatives who choose to attend while the financial bids will be opened later on after the evaluation of technical bids. Financial bids of only technically qualified responsive bidders will be opened while the financial bids of technically unqualified bidders will be returned unopened.
4. An affidavit is mandatory, without indicating the figure in the Technical Bid that bid security is placed in the financial bid. Duly attested by notary public.
5. **Pre-bid meeting** with the interested bidders was held on      at **AM** hrs in MMD Office of the Institution.
6. Any bid received after the deadline for submission of bids shall not be entertained and shall be returned unopened to the Bidder.
7. All the bidders are required to provide annexure wise complete requisite documents with page marking for their Technical Evaluation / Qualification as prescribed under the rules.
8. The bid should be complete in all respect and must be signed by the bidder.
9. All prices should quote in Pak rupees PKR & CNF and should include all taxes applicable by Govt. (at any stage of tender process/till the validity of rates). If not specifically mentioned in the Quotation, it will be presumed that the prices include all the taxes.
10. Bidders are essentially required to provide correct and latest postal/email/web addresses, phone/mobile/fax numbers for actively and timely communication.
11. For any query, clarification regarding Services / Bid Solicitation Documents, the applicants may send a written request at least one day prior to the opening date.
12. The Bidder may after its submission withdraw its bid prior to the expiry of the deadline prescribed for submission of bids. Withdrawn bids will be returned unopened to the Bidders.
13. Any bid not received as per terms and conditions laid down in this document are liable to be

ignored. No offer shall be considered if:

- a. Received without earnest money;
- b. It is received after the date and time fixed for its receipt;
- c. The tender document and the bid is unsigned;
- d. The offer is ambiguous;
- e. The offer is conditional i.e. advance payment, or currency fluctuations etc.
- f. The offer is from blacklisted firm in any Federal / Provincial Govt. Dept.:
- g. Only typed tender on original prescribing letter pad, sealed & signed (Every Page) should be submitted, the quoted Price must be preprinted and hand written quoted price will not be acceptable. The tenders must be according to hospital specification; alternate rates will not be acceptable

14. Usage of correction fluid & corrections are strictly prohibited unless duly initiated.
15. Any erasing / cutting etc. appearing on the offer, must be properly signed by the person signing the tender.
16. Bids will be rejected if the Bid is in some way connected with bids submitted under names different from his own.
17. In case of Bid Tie, the decision will be taken by making toss/draw/Recall sealed quotation in front of the bidders.
18. Any direct or indirect effort by a bidding firm to influence this institution during the process of selection of a bidder or award of contract may besides rejection of its bid result into its disqualification from participation in the LRH-MTI Peshawar's future bids.
19. The bidder shall provide an undertaking that the bidder has not been declared black listed by any Governmental/ Semi-Governmental institutions.
20. Bidders shall not be eligible to bid if they are under a declaration of Ineligibility for corrupt and fraudulent practices issued by any government organization in accordance with the Section 44(1) KPP Rules 2014.

### **3. GENERAL CONDITIONS: -**

1. LRH-MTI Peshawar shall evaluate the proposal in a manner prescribed in advance, without reference to the price and reject any proposal which does not conform to the specified requirements.
2. Alternative bid shall not be considered and shall be rejected by the Competent Authority.
3. LRH-MTI Peshawar may increase or decrease the quantity of the items required, as per KPPRA rules.
4. At any time prior to the deadline for submission of bids, LRH-MTI Peshawar may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the bidding documents by amendment.
5. If a bid is not substantially responsive, it will be rejected by the Procuring Entity and may not subsequently be made responsive by the Bidder by correction of the nonconformity.
6. LRH-MTI Peshawar may accept or reject any or all of the bids under Rule 47 of KPPRA Rules, 2014.
7. Additional documents will not be acceptable after Bid Submission.
8. **Rates will be valid till 30<sup>th</sup> June 2028.**
- 9) All participants/vendors are expected to quote their prices with utmost integrity, ensuring that they provide the best value for money. It is essential that rates quoted in tenders or for any awarded items are fair, competitive, and justifiable.
- 10) Please note that if any abnormality or significant deviation is found in the quoted or awarded rates, the concerned vendor will be held responsible for justifying the pricing. Failure to provide a satisfactory explanation will result in recovery of the excess amount from the vendor."

**INVITATION FOR BIDS**  
**Lady Reading Hospital**  
**Medical Teaching Institute**  
**Peshawar**  
Phone: 091-9211927

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**4. INVITATION FOR BIDS**

Hospital Director, Medical Teaching Institute, **Lady Reading Hospital Peshawar** invites sealed bids from Manufacturer/Importers/Authorized Distributors under National Competitive Bidding for the procurement of **“Services for IT Equipment 2025-2028”** for Hospital, under rule 6(2)(b) **“Single stage Two envelope procedure”** of KPPRA Rules 2014, from Manufacturer/Authorized Dealers registered with the Income / Sales tax, reflected on Active Taxpayer List of FBR.

The bidders are required to submit bid security @**200,000/-** in the name of Hospital Director LRH-MTI Peshawar. Pre-bid meeting with the interested bidders was held on at **AM** at Material Management Department of the institution.

The tenders complete in all respect must reach the undersigned by 11:00 AM on , which will be opened at 11:30 AM on the same day in conference room / AHD office of the Hospital in the presence of the procurement committee and the bidders / representatives who may choose to attend.

Competent Authority reserves the right to reject any or all the bids as per provisions contained in Rule 47 of KPPRA Rules 2014.

**5. BID Security**

- i. Bid security @ **200,000/-** (refundable) drawn in favor of “Hospital Director LRH-MTI Peshawar”
- ii. Pay Order (PO) is Not acceptable.

The bid security may be forfeited:

- i) If a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Form; or
- ii) In the case of a successful Bidder, if the Bidder fails to sign the contract or to furnish performance Guarantee.

**6. BID VALIDITY:**

- i) The bids should be valid for 180 days.
- ii) In exceptional circumstances, LRH-MTI Hospital may solicit the Bidder’s consent to an extension of the period of validity reasons shall be recorded in writing. The request and the responses there to shall be made in writing. The bid security provided shall also be suitably extended. A Bidder may refuse the request without forfeiting its bid security. A Bidder granting the request will not be required nor permitted to modify its bid, except as provided in the bidding document.

**7. BLACKLISTING OF DEFAULTED BIDDER/CONTRACTOR**

## **Conditions for Blacklisting of Defaulted Bidder/Contractor under rule 44 of KPPRA Rules 2014**

The following are the events which would lead to initiate (Rule 44 of KPPRA Rules 2014) blacklisting/debarment process;

- Consistent failure to provide satisfactory performances.
- Found involved in corrupt/fraudulent practices.
- Abandoned the place of work permanently

### **Conditions for debarment of Defaulted Bidder/Contractor**

Failure or refusal to;

- Accept Purchases Order / Services order terms;
- Make supplies as per specifications agreed:
- Fulfill contractual obligations as per contract
- Non execution of work as per terms & condition of contract.
- Any unethical or unlawful professional or business behavior detrimental to good conduct and integrity of the public procurement process.
- Persistent and intentional violation of important conditions of contract.
- Non-adherence to quality specifications despite being importunately pointed out.
- Security consideration of the State i.e., any action that jeopardizes the security of the State or good reputation of the LRH- MTI Peshawar.

### **Procedure for blacklisting and debarment**

1. Competent authority of Lady Reading Hospital -MTI Peshawar may on information, or on its own motion, issue show cause notice to the bidder.
2. The Show Cause notice shall contain the statement of allegation against the Bidder.
3. The bidder will be given maximum of seven days to submit the written reply of the show cause notice.
4. In case the bidder fails to submit written reply within the requisite time, the competent authority may proceed forth with ex-parte against the bidder.
5. Direct to issue notice of personal hearing to the bidder/ authorized representative of the bidder and the competent authority shall decide the matter on the basis of available record and personal hearing, if availed.
6. The competent authority shall decide the matter within thirty days from the initiation of proceedings.
7. The order of competent authority shall be communicated to the bidder by indicating reasons.
8. The order past as above shall be duly conveyed to the KPPRA and defaulting bidder within three days of passing order.
9. The duration of debarment may vary up to five years depending upon the nature of violation.

## 8. DISPUTES AND CONTROVERSIES/DISPUTE RESOLUTION

- Any dispute or difference arising out of the Agreement which cannot be amicably settled between the Parties, shall be finally settled by KPPRA whose decision will final and binding on both the parties.

## 9. STATEMENT OF REQUIREMENT WITH SPECIFICATION

MODEL	DESCRIPTION	QTY	UOM	EAN CODE	UPC CODE	HW SERIAL NO.	Price
Services with Parts							Parts warranty charges with Service
M. 2-Sata240G-A	M. 2 SSD, SATA 6Gb/s-240GB, Hot-Swappable	1	PCS	6901443254903	886598059961	2102312DLK10K9000033	
USG6555E-AC	USG6555E AC Host (2*GE WAN+8*GE Combo+2*10GE SFP+, 1 AC power)	1	PCS	6901443332762	886598202473	101990127248	
Lot 2							
Ocean Stor 2600 V3	2600 V3 (2U. Dual Ctrl, AC, 32 GB, 2*6*GE, 2.5*2.5", SPE23C0225)_Co-care Standard 2600 V3 Controller	1					
	Basic software License (Including Device Management, Smart thin, smart multi tenant, smart migration, smart erase, smart motion, smart config, ultra path, system reporter, e service, NFS, CIFS, NDMP, smart quote)_Hi-care application software upgrade support service ocean stor 2600 V3 basic software license for block.	1					
Ocean stor 2600 V3	3.84 TB ssd SAS Disk unit (2.5")_Co-care standard ocean stor 2200/2600 3.84 TB SSD	8					
	Data protection software suite license (Including hyper snap, hyper copy, hyper clone, and hyper	1					

	mirror)_Hi-care application software upgrade support service ocean stor 2600 V3 data protection software suit						
	Performance speed up solution suite license (Including smart tier, smart cache, smart Qos and smart partition)_ Hi-care application software upgrade support service ocean stor 2600 V3 performance speed up solution suite	1					
2288H V5 Server	2288H V5 (25*2.5 inch HDD Chassis, with 2* GE and 2*10GE SFP + (Without optical transceiver) H22H – 05 (For oversea)_ Co-Care remote support 2288/2288H V5	2					

## **10. SPECIAL CONDITION OF THE CONTRACT**

- LOT 1 will be awarded to only one firm on aggregate score of HFRB as well LOT 2 is also awarded to only one firm on aggregate score of HFRB.**
- Support Services should be provided around the clock 24/7.
- The proposal/quotation should have all information in details with respect to scope of work and value-added services.
- Bidder shall submit complete profile of the firm and item in “TECHNICAL PROPOSAL”.
- OEM must have in-country presence (Office and Depots) for the past 5 years
- On-site support from vendor is required and make sure uptime should be 95%.
- The prices quoted should be inclusive of all taxes.
- All Hardware Licenses should include in the support.

## **11. EVALUATION CRITERIA**

### **TECHNICAL EVALUATION CRITERIA**

<b>S #</b>	<b>Description</b>	<b>Marks</b>	<b>Remarks</b>
1	Company registration with SECP	10	
2	Valid KPRA registration	Mandatory	

3	Company should be Huawei Authorized partner / Distributor	Mandatory		
4	<b>Years of Experience</b> (3 Marks for each year)	01 to 03 years	09	Agreement/ Purchase order must be attached
		04 to 06 Years	<b>18 (Max)</b>	
5	<b>Projects Completed/Satisfactory Performance Certificate</b> (Purchase Order/Supply order will not be considered as Satisfactory Performance Certificate) (Two Marks for each said certificate)	02 Projects	04	List of the projects along with contract documents, Satisfactory Performance Certificate and completion certificates must be attached
		04 or above Projects	08	
7	<b>Human Resource</b> (Master in IT or related field for Project Manager, B.SC IT for IT Engineer & Diploma in IT for IT Technician)	Project Manager	05	Degree / diploma must be attached
		IT Engineers (2 marks for each Engineer)	04	
		IT Technician (2 marks for each Engineer/Technician)	04	
8	<b>Financial Capabilities (Turn Over)</b>	6 M to 8 M	06	Relevant record/ IT 1, IT 2, Showing net annual sales
		9 M TO 15 M	08	
		16 M & above	12 (Max)	
9	<b>Annual Tax Returns of FBR</b>	Last 03 Years	03 (Max)	One Mark For each year
10	<b>ISO 9001:2015 or Higher Certified</b>	ISO 9001:2015 or higher Certified	02 (Max)	Relevant Certification
<b>Total Marks</b>			<b>70</b>	

Total Marks in Technical Criteria: **70**

Qualifying Percentage in Technical Criteria: **70%**

Qualifying Marks: 49

**Financial Criteria (30 Marks):**

S #	Parameters	Sub-Parameters	Total Marks:
	<b>Price</b>		<b>30</b>
		Lowest Price will get full marks. The formula to calculate the marks for the price submitted is: [Lowest Price (Fm)/Price of Bid under consideration (F)] x100 x 0.30	30

Bids having items not fulfilling/in compliance with the required specifications shall be treated as non-responsive bids.

## **12. REDRESSING OF GRIEVANCES**

1. The purchaser shall constitute a committee comprising of disagreed & notified by the competent authority proper powers and authorizations to address the complaints of bidders that may occur prior to the entry into force of the procurement contract.
2. Any bidder feeling aggrieved by any act of the purchaser after the submission of his bid may lodge a written complaint concerning his grievances not later than 05 days after the announcement of the bid evaluation report.
3. The grievance redressed Officer shall investigate and decide upon the complaint within 06 days of the receipt of the complaint. The report along with decision shall be forwarded to the purchaser officer within the prescribed period.
4. Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.
5. Note: Grievance notified & designated who can invite appropriate official as co-opted member for grievance.

## **13. AWARD OF CONTRACT:**

Firm with Highest Fair Ranked Bid (HFRB) will be awarded. Contracts shall be confirmed through a written agreement signed by the successful bidder and the LRH-MTI Peshawar.

## **14. PAYMENT:**

- a. No advance payment will be permissible.
- b. The payment will be made after successful supply, installation/inspection and test run of all requisite items.

## **15. Sub-Letting Contract:**

The supplier shall not sub-let or assign this Contract or any part thereof without the written permission of the procuring entity. In the event of the Services provider subletting or assigning this Contract or any part thereof without such permission, the procuring entity shall be entitled cancel the Contract and to purchase the goods elsewhere on the supplier account and risk and the supplier shall be liable for any loss or damage which the procuring entity may sustain in consequence of arising out of such purchase.