



**LADY READING HOSPITAL PESHAWAR  
(MTI)  
BID SOLICITATION DOCUMENTS  
FOR  
PROCUREMENT OF IT EQUIPMENTS  
FOR THE YEAR 2024-25**

**Note:** The prospective bidder is expected to examine the Bidding Documents carefully, including all Instructions, Terms & Conditions, and Specifications etc. Failure to furnish all information required by the Bidding documents or submission of a Bid not substantially responsive to the Bidding Documents in every respect would result in the rejection of the Bid.

**Asst Manager Material  
Management**  
LRH MTI Peshawar

**In Charge Telephone Exchange**  
LRH MTI Peshawar

**System Engineer**  
LRH MTI Peshawar

**Manager Operations (IT)**  
LRH MTI Peshawar

**Deputy Director IT**  
LRH MTI Peshawar

**Director Finance**  
LRH MTI Peshawar

**Director Nursing**  
LRH MTI Peshawar

**Associate Hospital Director**  
LRH MTI Peshawar

**Medical Director**  
LRH MTI Peshawar

**Hospital Director**  
LRH MTI Peshawar

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## 1. INTRODUCTION:

Lady Reading Hospital Peshawar-MTI invites. Item wise sealed bids from the eligible bidders (General Order Suppliers) for procurement of IT Equipment's for Hospital Open Competitive Bidding under rule 6(2) (a) "**Single Stage Two Envelope**" bidding procedures of Khyber Pakhtunkhwa Public Procurement Regulatory Authority (KPPRA) Rules 2014.

<b>Description</b>	<b>Dates</b>
<b>Pre-bid meeting</b>	<b>13-11-2024 at 11:00 am</b>
<b>Closing/Last submission/Opening</b>	<b>20-11-2024 11:00 hours</b>
<b>Bid security</b>	<b>500,000</b>
<b>Tender Process</b>	<b>Single Stage Two Envelope</b>

## 2. INSTRUCTIONS TO BIDDERS:

1. This Bidding procedure will be conducted in light of Khyber Pakhtunkhwa Public Procurement Regulatory Authority (KPPRA) Laws, Rules made there under along with Standard Bidding Documents.
2. Any bid received after the deadline for submission of bids shall not be entertained and shall be returned unopened to the Bidder.
3. All the bidders are required to provide annexure wise complete requisite documents with page marking for their Technical Evaluation / Qualification as prescribed under the rules.
4. The bid should be complete in all respect and must be signed by the bidder.
5. All prices quoted must be in Pak Rupees (PKR) and should include all applicable taxes. If not specifically mentioned in the Quotation, it will be presumed that the prices include all the taxes.
6. Bidders are essentially required to provide correct and latest postal/email/web addresses, phone/mobile/fax numbers for actively and timely communication.
7. For any query, clarification regarding Services / Bid Solicitation Documents, the applicants may send a written request at least one day prior to the opening date.
8. The Bidder may after its submission withdraw its bid prior to the expiry of the deadline prescribed for submission of bids. Withdrawn bids will be returned unopened to the Bidders.
9. Any bid not received as per terms and conditions laid down in this document are liable to be ignored. No offer shall be considered if:
  - a. Received without earnest money;
  - b. It is received after the date and time fixed for its receipt;
  - c. The tender document and the bid is unsigned;
  - d. The offer is ambiguous;
  - e. The offer is conditional i.e. advance payment, or currency fluctuations etc.;
  - f. The offer is from blacklisted firm in any Federal / Provincial Govt. Deptt:
  - g. Hand written bids shall NOT be accepted; it must be typed.
10. Usage of correction fluid & corrections are strictly prohibited unless duly initiated.
11. Any erasing / cutting etc. appearing on the offer, must be properly signed by the person signing the tender.
12. Bids will be rejected if the Bid is in some way connected with bids submitted under names different

from his own.

13. In case of Bid Tie, the decision will be taken by making toss/draw/Recall sealed quotation in front of the bidders.
14. Any direct or indirect effort by a bidding firm to influence this institution during the process of selection of a bidder or award of contract may besides rejection of its bid result into its disqualification from participation in the LRH Peshawar's future bids.
15. **All bidders must provide compliance sheet in soft copy with bid submission.**

### 3. ELIGIBLE BIDDERS:

- a. Bidders must give compliance to the below mentioned clauses as these are mandatory to being eligible for the bidding process. Relevant certificates must be attached.
- b. The bidder must be registered with Income / Sales Tax Department, reflected as Active Tax Payer on the list of FBR.NTN and KPK Professional tax.
- c. The bidder shall provide an undertaking that the bidder has not been declared black listed by any Governmental/ Semi-Governmental institutions.
- d. Bidders shall not be eligible to bid if they are under a declaration of Ineligibility for corrupt and fraudulent practices issued by any government organization in accordance with the Section 44(1) KPP Rules 2014.

### 4. GENERAL CONDITIONS: -

1. LRH Peshawar shall evaluate the proposal in a manner prescribed in advance, without reference to the price and reject any proposal which does not conform to the specified requirements.
2. At any time prior to the deadline for submission of bids, LRH-MTI Peshawar may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the bidding documents by amendment.
3. If a bid is not substantially responsive, it will be rejected by the Procuring Entity and may not subsequently be made responsive by the Bidder by correction of the nonconformity.
4. LRH-MTI Peshawar may accept or reject any or all of the bids under KPPRA Rules, 2014.
5. Non-Provision of mandatory documents mention in these SBDs shall lead to disqualification of the firm / quoted items.
6. Bid document and required documents must be submitted in Hard Tap binding, Bids in the Clip or box file will not be allowed
7. The Procuring Agency, at any stage of the procurement proceedings, having credible reasons for or prima facie evidence of any defect in Supplier's capacities may require the Suppliers to provide information concerning their professional, technical, financial, legal or managerial competence.
8. The Procuring Agency has the right to inspect the premises of bidder to inspect the setups ensuring proper after sales services, documents mentioned in technical bids and any other relevant details. Premises (office/workshop) of bidder shall be insured through ownership/or Rent agreement.
9. The Bid security shall be shall be from bank account of the bidder. Ordinary cheque and Payment Order (PO) in the form of bid security shall result in bid rejection.
10. The Unit price quoted by the bidder shall be **inclusive** of all applicable duties and taxes. All prices shall include relevant taxes & duties, where applicable. The benefit of exemption from or reduction in the GST or other taxes shall be passed on to the Procuring Agency.
11. In case of the Importers/Authorized Dealers, the firm will ensure that the items are acquired from the original manufacturer and are procured through proper channel as advised by the original manufacturer.
12. Different models/ prices offered for a single item by the same bidder shall be considered as alternate bid and shall be non-responsive.

13. All reservations in SBDs shall be submitted in writing in the pre-bid meeting by authorized person/representative of the firm.
14. The schedule for supply of goods shall be as under:
  - i. Within 90 days from the date of issuance of supply order by the Purchasing Agency for items to be imported.
  - ii. Within 60 days from the date of issuance of supply order by the Purchasing Agency for items to be locally manufactured.
  - iii. Within 30 days from the date of issuance of supply order by the Purchasing Agency for items to be locally available
15. The Penalty on late supply of goods shall be charged as under
  - i. Penalty @ 2% for late supply up to 15 days.
  - ii. Penalty @ 5% for late supply beyond 15 days

**5. INVITATION FOR BIDS**

Hospital Director, **Lady Reading Hospital Peshawar-MTI** invites sealed tenders on National Competitive Bidding for the procurement of IT Equipment's for Hospital, under rule 6(2)(a) "**single stage two envelope procedure**" of KPPRA Rules 2014, from reputed firms registered with the Income / Sales tax, reflected on Active Taxpayer List of FBR.

The bidders are required to submit bid security **500,000** in the name of Hospital Director LRH Peshawar. An affidavit is mandatory, without indicating the figure in the technical bid that bid security is placed in the financial bid. Pre-bid meeting with the interested bidders will be held on **13/11/2024** 11hrs at the address given below.

The tenders complete in all respect must reach the undersigned by 11:00 hrs. on **20/11/2024**, which will be opened at 11:30 hrs. on the same day in conference room of the Complex in the presence of the procurement committee and the bidders / representatives who may choose to attend.

Competent Authority reserves the right to reject any or all the bids as per provisions contained in Rule 47 of KPPRA Rules 2014.

## **6. BID SECURITY**

Bid security **500,000** in favor of "Hospital Director LRH MTI" should be kept sealed in the financial proposal. An affidavit is mandatory without indicating the figure in the technical bid that bid security is placed in the financial proposal.

Bid security of the successful bidder will be released after submission of Performance Guarantee.

The bid security may be forfeited:

- i) If a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Form; or
- ii) In the case of a successful Bidder, if the Bidder fails to sign the contract or to furnish performance Guarantee.

## **7. BID VALIDITY:**

- i) The bids should be valid for a period of 120 days.
- ii) In exceptional circumstances, LRH Hospital may solicit the Bidder's consent to an extension of the period of validity reasons shall be recorded in writing. The request and the responses there to shall be made in writing. The bid security provided shall also be suitably extended. A Bidder may refuse the request without forfeiting its bid security. A Bidder granting the request will not be required nor permitted to modify its bid, except as provided in the bidding document.

## 1. EVALUATION CRITERIA

The bids / proposals will be evaluated on the basis of advertisement, bid solicitation documents and the point system as specified below.

A proposal shall be rejected during the technical evaluation if the bid does not fulfill the minimum specified requirements OR if it fails to achieve the minimum score as indicated in the below mentioned table. Relevant certificates / documents must be attached.

**Technical Marks:70 (Technical Passing Marks 49)**

**Financial Marks: 30**

**Total Marks (70+30) =100**

### Total Marks in Technical Criteria: 70

S #	Parameters	Sub-parameters	Marks
<b>1</b>	<b>Product Specification</b>		<b>25</b>
1.1	Product that 100% comply with the advertised specifications	Fully compliance with the required specifications as per statement of Requirement (Up to a maximum of four Minor deviations may be accommodated subject to the condition that main function and performance in any aspect would not affect. However, up to four marks will be deducted	<b>20</b>
1.2	Additional Warranty	Provision of additional warranty along with mandatorywarranty mentioned against each Items / LOT (2.5 marks for each year).	<b>5</b>
<b>2</b>	<b>Legal Requirement</b>		<b>10</b>
		Sales Tax Registration Certificate	Mandatory
		NTN Registration Certificate	Mandatory
		Registration with Khyber Pakhtunkhwa Revenue Authority	Mandatory
		Non-Shareholder certificate, that no employee of LADY READING HOSPITAL PESHAWAR is shareholder in my business (On legal Paper)	Mandatory
		Tier 1 partner (Except LOT4 and LOT5, OEM Authorization for LOT4, LOT5)	Mandatory
		Non-Blacklisting Certificate and certificate that no fake and forged documents are attached in bids on Legal paper	Mandatory
		Bidder must be in business for quoted items since the past 5 years	Mandatory
		Manufacturer Authorization letter in favor of the tender undersigned must be submitted, which the committee may verify with the manufacturer for its genuineness.	Mandatory
		Most recent Sales Tax Return from FBR last one year	<b>3</b>
		Income Tax Returns of last three years (IT-1, IT-2)	<b>3</b>



		Bank Statement of the Firm Last 4 years	4
<b>3</b>	<b>Relevant Experience in (Quoted Items)</b>		<b>10</b>
		i. 3 Hospitals / Medical Institutes	3
		ii. 6 Hospitals / Medical Institutes	6
		iii. 10 Hospitals / Medical Institutes (Purchase Order and satisfactory Performance certificate should be attached (1 PO carry 1 mark)	10
<b>4</b>	<b>Testing and Calibration</b>		<b>2</b>
		i. List of tools, testing equipment and calibration equipment relevant to the product	1
		ii. Spare Parts readily available in Stock	1
<b>5</b>	<b>Qualified Technical Staff</b>		<b>3</b>
		i. 2 Qualified Graduate in IT	1
		ii. 4 Qualified Diploma holder in IT/Networking (Staff should be locally available on call) (Degree should be attached)	2
<b>6</b>	<b>Financial Capabilities</b>		<b>10</b>
	<b>Turnover in Millions Audit Report / Bank Statement Should be attached</b>	i. 1-30 million	3
		ii. 31-100 million	6
		iii. 100- 500 millions	10
<b>7</b>	<b>National Office / Peshawar Office</b>		<b>5</b>
		i. Availability of office in Peshawar	3
		ii. Availability of office at national Level To be verified with Ownership / Rent Agreement with Owner / Rent Agreement with Company Name.	2
<b>8</b>	<b>Certification in relevant field</b>		<b>5</b>
	<b>ISO Certification</b>	Provision of Quality certificates of the Bidder in Information and Telecommunications Technology (ISO 9001:2015 & 14001:2015)	5
	<b>Total Marks</b>		70

### Passing Marks :49

### Financial Criteria (30 Marks):

S #	Parameters	Sub-Parameters	Total Marks: 30
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	Price		30
		<p>Lowest Price will get full marks.</p> <p>The formula to calculate the marks for the price submitted is:</p> $\frac{[\text{Lowest Price (Fm)} / \text{Price of Bid under consideration (F)}] \times 100 \times 0.30}{}$	30

**Total Marks (Technical Criteria + Financial Criteria): 100**

Financial bids of only technically responsive bidders will be opened publicly at the time to be announced by the Procuring Agency. The Financial Bids of technically disqualified bidders will be returned un-opened to the respective Bidders. After getting the financial score from the remaining 30 marks, the two scores will be combined to identify the best evaluated bid.

Merit Point Evaluation Methodology: Contract will be awarded to the best evaluated responsive bid which gets the maximum marks and becomes the highest ranking in the Combined Evaluation calculated through the Merit Point Average Methodology which puts greater emphasis on non-price factors like stringent global certifications on Conformance Specifications (i.e., meeting the required technical specifications), Performance Specifications (i.e., meeting the requirements the product is designed for) leading to customer satisfaction verification, certifications of the technical staff, provision of maintenance & services and post-warranty services etc.

## **8.STATEMENT OF REQUIREMENT WITH SPECIFICATION**

### **LOT - 01** **DESKTOP i3 SPECIFICATION:**

<b>Item</b>	<b>Description</b>
Processor	Intel Core i3-1315U (6 Cores (2 P-core + 4 E-core), 8 Threads, Base: (P-core 1.2GHz / E-core 0.9GHz), Max (P-core 4.5GHz / E-core 3.3GHz) 10MB Cache or higher
Chipset	Intel SoC Platform / integrated
Memory	1x 8GB SO-DIMM DDR5-4800 or higher
Storage	512 Gb SSD M.2 2280 PCIe 4 or higher
Display	23.8" FHD (1920x1080) IPS 250nits Anti-glare
Non-Touch Power	External Adapter 90 Watt or Higher
Camera	5.0MP or higher
WLAN	Intel AX201, 11ax 2x2 + BT5.1
Stand	Monitor stand, supports -5° to +15° tilt
Ports	1 x USB 3.2 Gen 2 2 x USB 2.0 1 x HDMI-in 1.4 1 x HDMI-out 2.1 TMDS 1 x Ethernet (RJ-45) 1 x USB-C (USB 10Gbps / USB 3.2 Gen 2), data transfer only 1 x headphone / microphone combo jack (3.5mm)
Keyboard and Mouse	USB Same Brand
Operation system	Windows 11 Professional Activated from the OEM
Warranty	Three Years warranty

## DESKTOP i7 (512Gb) SPECIFICATION:

Item	Description
Processor	Intel Core i7-13620H (10 Cores (6 P-core + 4 E-core), 16 Threads, Base: (P-core 2.4 GHz / E-core 1.8GHz), Max (P-core 4.9GHz / E-core 3.6GHz) 24MB Cache or higher
Chipset	Intel SoC Platform / integrated
Memory	1x 8GB SO-DIMM DDR5-5200
Storage	512 Gb SSD M.2 2280 PCIe 4 or higher
Display	23.8" FHD (1920x1080) IPS 250nits Anti-glare
Non-Touch Power	External Adapter 90 Watt or Higher
Camera	5.0MP or higher
WLAN	Intel AX201, 11ax 2x2 + BT5.1
Stand	Monitor stand, supports -5° to +15° tilt.
Ports	1x USB 3.2 Gen 2 2x USB 2.0 1x HDMI-in 1.4 1x HDMI-out 2.1 TMDS 1x Ethernet (RJ-45) 1x USB-C (USB 10Gbps / USB 3.2 Gen 2), data transfer only 1x headphone / microphone combo jack (3.5mm)
Keyboard and Mouse	USB Same Brand
Operation system	Windows 11 Professional Activated from the OEM
Warranty	Three Years Warranty

## **DESKTOP i7 (1 Tb) SPECIFICATION:**

<b>Item</b>	<b>Description</b>
Processor	Intel Core i7-13620H (10 Cores (6 P-core + 4 E-core), 16 Threads, Base: (P-core 2.4 GHz / E-core 1.8GHz), Max (P-core 4.9GHz / E-core 3.6GHz) 24MB Cache or higher
Chipset	Intel SoC Platform / Integrated
Memory	1x 8GB SO-DIMM DDR5-5200
Storage	1 Tb SSD M.2 2280 PCIe 4 or higher
Display	23.8" FHD (1920x1080) IPS 250nits Anti-glare
Non-Touch Power	External Adapter 90 Watt or Higher
Camera	5.0MP or higher
WLAN	Intel AX201, 11ax 2x2 + BT5.1
Stand	Monitor stand, supports -5° to +15° tilt.
Ports	1x USB 3.2 2x USB 2.0 1x HDMI-in 1.4 1x HDMI-out 2.1 TMDS 1x Ethernet (RJ-45) 1x USB-C (USB 10Gbps / USB 3.2 Gen 2), data transfer only 1x headphone / microphone combo jack (3.5mm)
Keyboard & Mouse	USB Same Brand
Operation system	Windows 11 Professional Activated from the OEM
Warranty	Three Years Warranty

## **LOT-02**

### **LAPTOP i3 SPECIFICATION:**

<b>Item</b>	<b>Description</b>
Processor	Core 3 100U, Cores 6 (2 P-core + 4 E-core), 10 Mb Cache
Chipset	Intel System on Chip
Memory	8 GB DDR5-5200
Storage	512 M.2 2242 SSD or higher
Display	15.6" (1920x1080) Anti-glare or higher
Non-Touch Camera	HD 720p, with privacy shutter, fixed focus
WLAN	WIFI 6 + Bluetooth
Carry Case	Standard Carry Case
Battery	Integrated Li-Polymer 47Wh Battery or higher
Ports	2x USB-A (USB 5 Gbps / USB 3.2 Gen 1) 1x USB-C® (USB 5Gbps / USB 3.2 Gen 1), with USB Power Delivery (20V only) and DisplayPort™ 1.2 1x HDMI® 1.4b 1x Headphone / microphone combo jack (3.5mm) 1x Ethernet (RJ-45)
OS	Windows 11 Professional Activated from the OEM
Warranty	Three Years Warranty

### LAPTOP i7 (512Gb) SPECIFICATION:

Item	Description
Processor	Core Ultra 7 155H, Cores 16 (6 P-core + 8 E-core + 2 LPE-core), 24Mb Cache
Chipset	Intel System on Chip
Memory	8 GB DDR5-5600
Storage	512 Gb SSD M.2 2280 SSD or higher
Display	14" WUXGA (1920x1200) IPS Anti-glare or higher
Non-Touch Camera	FHD 1080p, with privacy shutter, fixed focus
WLAN	WIFI 6 + Bluetooth
Carry Case	Standard Carry Case
Battery	Integrated Li-Polymer 60Wh Battery or higher
Ports	1x USB-A (USB 5Gbps / USB 3.2 Gen 1) 1x USB-A (USB 5Gbps / USB 3.2 Gen 1), Always On 1x USB-C® (USB 10Gbps / USB 3.2 Gen 2), with USB PD 3.0 and DisplayPort™ 1.4 1x USB-C® (Thunderbolt™ 4 / USB4® 40Gbps), with USB PD 3.0 and DisplayPort™ 2.1 1x HDMI® 2.1, up to 4K/60Hz 1x Headphone / microphone combo jack (3.5mm) 1x Ethernet (RJ-45) 1x SD card reader
OS	Windows 11 Professional Activated from the OEM
Warranty	Three Years Warranty

### LAPTOP i7 (1 Tb) SPECIFICATION:

Item	Description
Processor	Core Ultra 7 155H, Cores 16 (6 P-core + 8 E-core + 2 LPE-core), 24Mb Cache
Chipset	Intel System on Chip
Memory	8 GB DDR5-5600
Storage	1TB SSD M.2 2280 SSD or higher
Display	14" WUXGA (1920x1200) IPS Anti-glare or higher
Non-Touch Camera	FHD 1080p, with privacy shutter, fixed focus
WLAN	WIFI 6 + Bluetooth
Carry Case	Standard Carry Case
Battery	Integrated Li-Polymer 60Wh Battery or higher
Ports	1x USB-A (USB 5Gbps / USB 3.2 Gen 1) 1x USB-A (USB 5Gbps / USB 3.2 Gen 1), Always On 1x USB-C® (USB 10Gbps / USB 3.2 Gen 2), with USB PD 3.0 and DisplayPort™ 1.4 1x USB-C® (Thunderbolt™ 4 / USB4® 40Gbps), with USB PD 3.0 and DisplayPort™ 2.1 1x HDMI® 2.1, up to 4K/60Hz 1x Headphone / microphone combo jack (3.5mm) 1x Ethernet (RJ-45) 1x SD card reader
OS	Windows 11 Professional Activated from the OEM
Warranty	Three Years Warranty

**LOT -03**  
**Light Duty Printers Specifications**

Item	Description
Type	Laser Printer
Speed	A4 40 ppm Letter 42 ppm
Processor	1.2 Ghz or higher
Resolution	600 x 600 dpi
Print Quality with image	1200 x 1200 dpi
Auto Duplex	Standard Available
Wireless Connectivity	Yes
Device Memory	1 Gb or Higher
Duty Cycle	80,000 Pages or higher
Interface	USB, Network
Wireless	Built-in WIFI Wireless
Toner Capacity	2800 Pages or Higher
Warranty	Standard
Addl toner	9500 Pages or Higher: Qty 01

**Heavy Duty Printers Specifications**

Item	Description
Type:	Heavy Duty Laser Printer
Speed:	A4 61 PPM, Legal 65 PPM or higher,
Processor	1.6 GHz or higher
Resolution	600 x 600 dpi
Print Quality with image	1200 x 1200 dpi
Auto Duplex	Standard Available
Wireless Connectivity	Yes
Device Memory	2 Gb or Higher
Duty Cycle:	80,000 Pages or higher
Interface:	USB, Network
Wireless:	Built-in WIFI Wireless
Toner Capacity:	11000 Pages or Higher
Warranty:	Standard
Addl toner:	25000 Pages or Higher: Qty 01

**MAJOR SPECIFICATION FOR HEAVY SCANNER FOR MEDICAL RECORD**

Feature	Description
<b>Scanner Type</b>	ADF (Automatic Document Feeder) Scanner with Legal Size Flatbed. The Flatbed and ADF should work seamlessly together for diverse document scanning (including fragile documents, legal papers, etc.).

<b>Speed (A4, Landscape)</b>	120 ppm (Simplex) / 240 ipm (Duplex)
<b>Maximum Scan Size</b>	ADF: A3 size (297 mm x 420 mm) Flatbed: Legal size, A4
<b>Origin of OEM</b>	Japan/UK/USA
<b>Scanning Element</b>	3-line CIS (Contact Image Sensor) for high-quality image capture
<b>Connectivity</b>	Latest USB 3.1 and built-in Ethernet
<b>Long Document Scan</b>	Up to 3,000 mm (ideal for long medical records)
<b>Daily Duty Cycle</b>	Minimum 30,000 – 100,000 scans/day to handle high-volume tasks
<b>Paper Path</b>	U-Turn, Flatbed or Straight-through paper path options for standard and fragile papers
<b>Maximum Paper Support Thickness</b>	Supports up to 70-250 gsm for hard cards and thick papers
<b>Paper Capacity</b>	Minimum 300 Sheets (80g/m <sup>2</sup> paper)
<b>Features</b>	<ul style="list-style-type: none"> <li>- Staple Detection: Prevents jams by detecting stapled documents</li> <li>- Text Enhancement: Improves text clarity</li> <li>- Auto Page Size Detection: Automatically adjusts based on document size</li> <li>- Border Removal: Cleans up margins</li> <li>- Text Orientation Recognition: Corrects text orientation automatically</li> <li>- Punch Hole Removal: Eliminates punch holes for cleaner output</li> <li>- ID Card Scanning: Capable of scanning ID cards via ADF</li> <li>- A2 Size Document Scanning: Capable of handling large documents like charts or oversized medical records</li> </ul>
<b>Warranty</b>	Standard warranty including Parts

**LOT-04**  
**IP Phone Specification**

Item	Description
<b>Key Features</b>	IP Phone with all basic feature and compatible with Huawei (UC-1981) * TFT LCD
<b>Call Features</b>	<ul style="list-style-type: none"> <li>* Call Waiting</li> <li>* Call Forward</li> <li>* Call hold, Call mute, DND mode</li> <li>* Redial, Call Return</li> <li>* Auto-redial</li> </ul>
<b>Audio</b>	* HD Voice
<b>Physical Features</b>	<ul style="list-style-type: none"> <li>* Power supply: PoE + 5Vdc power adapter</li> <li>* 2xRJ45 10/100/1000M Ethernet Ports</li> </ul>



<b>Warranty</b>	Standard Warranty (minimum 1 year)
<b>Additional Features</b>	<ul style="list-style-type: none"> <li>• Android and iOS licenses for the UC server, approx. for 100 users.</li> <li>• Services Cost (Price must be quoted in % of the quoted items (Per Items for 5 Years)</li> </ul>

**LOT-05**  
**Thermal / Slip Specifications**

Item	Description
Printing Speed:	Up to 300 mm/sec
Resolution	203 dpi or higher
Width	Up to 80mm
Media Roll	0.05-0.08 mm
Warranty	1 Year
Note: Compatible and Integrated with any HMIS software desired by LRH IT Department and Machines Specially Bar Code reader	

**LOT-06**  
**PoE + Switches Specifications**

Item	Description
Type	Layer 3 network switch with built-in uplinks and PoE power, simple to deploy and manage with advanced security and network management tools.
Key Features	built-in 10GbE uplinks, robust QoS, Static & RIP routing, PoE+, Dynamic Segmentation and IPv6 with no software licensing required.
I/O Ports & Slots	24x RJ-45 autosensing 10/100/1000 PoE+ ports (IEEE 802.3at PoE+) or Higher 4x SFP+ 1/10Gb Ports or higher
Additional Ports & Slots	1x dual-personality console port or Higher
PoE Power	370W PoE+ or Higher
Memory	1 GB or Higher
Power Supply	Dual Power supply
Throughput	Up to 95.5Mpps or Higher
Switching Capacity	336 Gbps or Higher
Routing Table Size	2,000 entries (IPv4) or Higher 1,000 entries (IPv6) or Higher
MAC Address Table Size	16000 or Higher
SFP Transceivers	4x 10G SFP+ Single Mode 10KM
Warranty	3-Year OEM Comprehensive Warranty with Material, Parts & Onsite Support
Additional	Compatible with Existing System & NMS
Note: <ul style="list-style-type: none"> <li>• Participating firm must be ISO 9001,2015 certified company.</li> <li>• Participating firm must be Authorized level of partner of offered products.</li> <li>• Participating firm must provide Manufacturer's Authorization Letter from Principal in the name of purchase authority.</li> <li>• CVs of Principal Lead Certified Technical Team with Certificates.</li> <li>• Brochures of Offered Products.</li> <li>• Principal/OEM presence in Pakistan from last 10 years (Documentary Proof Required).</li> <li>• Principal/OEM offices in Major Cities of Pakistan along with Warehouse Details.</li> <li>• Principal/OEM has Pre-sales and Post Sales Resources available (Documentary Proof Required).</li> <li>• The product/Equipment Should not be EOL/EOS for 5 Years (Documentary Proof Required).</li> <li>• The Principal Should Mentioned the Country of Origin (Documentary Proof Required).</li> <li>• The Bidder Should have Local office in Peshawar.</li> </ul>	

**Note:** Bidders are required submit their bids for complete LOT. Partial bids will be declare non responsive.

## **8. BLACKLISTMENT OF DEFAULTED BIDDER/CONTRACTOR**

### **Conditions for Blacklistment of Defaulted Bidder/Contractor under rule 44 of KPPRA Rules 2014**

The following are the events, which would lead to initiate (Rule 44 of KPPRA Rules 2014) blacklisting/debarment process;

- a. Consistent failure to provide satisfactory performances.
- b. Found involved in corrupt/fraudulent practices.
- c. Abandoned the place of work permanently

### **Conditions for debarment of Defaulted Bidder/Contractor**

- I. Failure or refusal to;
- II. Accept Purchases Order / Services order terms;
- III. Make supplies as per specifications agreed:
- IV. Fulfill contractual obligations as per contract
- V. Non execution of work as per terms & condition of contract.
- VI. Any unethical or unlawful professional or business behavior detrimental to good conduct and integrity of the public procurement process.
- VII. Persistent and intentional violation of important conditions of contract.
- VIII. Non-adherence to quality specifications despite being importunately pointed out.
- IX. Security consideration of the State i.e., any action that jeopardizes the security of the State or good repute of the LADY READING HOSPITAL PESHAWAR.

### **Procedure for blacklistment and department**

1. Competent authority of LADY READING HOSPITAL PESHAWAR may on information, or on its own motion, issue show cause notice to the bidder.
2. The show cause notice shall contain the statement of allegation against the Bidder.
3. The bidder will be given maximum of seven days to submit the written reply of the show cause notice.
4. In case the bidder fails to submit written reply within the requisite time, the competent authority may proceed forth with ex-parte against the bidder.
5. Direct to issue notice of personal hearing to the bidder/ authorized representative of the bidder and the competent authority shall decide the matter on the basis of available record and personal hearing, if availed.
6. The competent authority shall decide the matter within thirty days from the initiation of proceedings.
7. The order of competent authority shall be communicated to the bidder by indicating reasons.
8. The order past as above shall be duly conveyed to the PKPRA and defaulting bidder within three days of passing order.
9. The duration of debarment may vary up to five years depending upon the nature of violation.

## **9. REDRESSING OF GRIEVANCES**

- a. The purchaser shall constitute a committee comprising of disagreed & notified by the competent authority proper powers and authorizations to address the complaints of bidders that may occur

prior to the entry into force of the procurement contract.

- b. Any bidder feeling aggrieved by any act of the purchaser after the submission of his bid may lodge a written complaint concerning his grievances not later than 03 days after the announcement of the bid evaluation report.
- c. The grievance redressed Officer shall investigate and decide upon the complaint within 06 days of the receipt of the complaint. The report along with decision shall be forwarded to the purchaser officer within the prescribed period.
- d. Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.
- e. Note: Grievance notified & designated who can invite appropriate official as co-opted member for grievance.

#### **10. AWARD OF CONTRACT:**

Contracts shall be confirmed through a written agreement signed by the successful bidder and the LRH Peshawar.

#### **11. PAYMENT:**

- a. No advance payment will be permissible.
- b. The payment will be made after successful supply, installation/inspection and test run of all requisite items.